



## WARRANTY

### FAUCETS & DRAINS

Tru Faucets warrants its faucets to be leak and drip free under normal use for as long as the original purchaser owns their home. Tru Faucets warrants its products to be free from defects in materials or workmanship for as long as the original consumer purchaser owns their home. Tru Faucets will provide, at its sole discretion, replacement part(s) or product to replace those which have proven defective in materials or workmanship. If product is no longer available, a comparable product will be provided. This Limited Warranty is nontransferable. Proof of purchase and the original receipt from the original consumer purchaser is required.

Defects or damage caused by the use of other than genuine Tru Faucets replacement parts will void this Limited Warranty. Limited Warranty does not cover installation error, misuse, abuse or improper care and maintenance. Limited Warranty excludes damage due to normal wear and tear, harsh air or water conditions, or abrasive cleaners and/or materials.

Tru Faucets finishes are warranted for a period of two years from date of purchase. A replacement for any defective part will be provided free of charge for installation by the consumer. Shipping charges may apply on any replacement parts.

Limited Warranty excludes all commercial and business usage, whose purchasers are hereby, extended a one year Limited Warranty applying to all other terms of this limited warranty except duration.

In no event shall the responsibility of Tru Faucets exceed the purchase price of the faucet. This Limited Warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages.

### SINKS AND BATH TUBS

Premier Copper Products warrants its sinks and bath tubs to be free from manufacturing defects in material and workmanship for as long the original consumer purchaser owns their home.

The original dated sales receipt from an authorized dealer is required for any warranty claims. Damage due to installation error, product misuse and improper maintenance are excluded from this warranty. Scratches, stains, hard water deposits, and discoloring that can occur under normal use will not be covered under this warranty. Premier Copper Products does not warranty the finish on any nickel plated products.

This warranty does not cover; shipping cost, labor cost and/ or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

## LIGHTING

### 1 YEAR LIMITED WARRANTY

Premier Copper warrants all of its lighting fixtures against defects in materials and workmanship for one (1) year from the date of purchase. The original dated sales receipt from an authorized dealer is required for any warranty claims. Premier Copper will, at its option, repair, replace or refund the purchase price to the consumer. All costs of installation and removal of the fixture is the responsibility of the consumer. This warranty does not cover fixtures becoming defective due to misuse, accidental damage or improper handling and/or installation and specifically excludes liability for direct, incidental or consequential damages.

Scratches and stains that can occur under normal use over a period of time will not be covered under this warranty. This warranty does not cover; shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

### HOW TO SUBMIT A WARRANTY CLAIM:

Warranty Claims for all Premier Copper Products and Tru Faucet Products may be submitted:

- 1) Via email to: [warranty@premiercopperproducts.com](mailto:warranty@premiercopperproducts.com)
- 2) By calling: (877) 251-4486

For all forms of submittal, please provide the following information:

- 1) Provide the name/description of the product for which you are submitting a claim.
- 2) Thoroughly explain the defect or problem. The more details you provide, the better we can assist you.
- 3) Provide your proof of purchase, e.g., where Company product was purchased, date of purchase, order number(s), etc.
- 4) Your name, address, phone number and email address.

Once you have submitted your claim, you will be contacted within 3 business days. Thank you, our apologies for any inconvenience.